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Recommended Browsers

Skyward recognizes the diverse Operating Systems, Devices, and Internet browsers our customers are using. While we want every customer to have the best possible experience, we recognize that it is impossible to develop applications that work identically, efficiently, and effectively with all browsers and versions. We also recognize that testing on every browser version and device combination is no longer possible as many new browser versions are deployed on aggressive weekly or bi-weekly schedules.

Skyward supports the following Web Browsers:

- **Chrome**
- **Edge (Chromium-based)**
- **Firefox**
- **Safari**

If an issue is discovered with one of the recommended browsers listed above, please report it to Skyward Support so that our development team can review the issue.

Please refer to page 2 for details of the browser versions that are supported.

General Workstation Requirements

- 1024x768 resolution or higher is required for the core products and 800x600 resolution or higher is required for the Family/Student/Employee Access portals.
- SMS 2.0 Web-Based Food Service Point of Sale (POS) must meet the following minimum hardware requirements: Dual Core 1.6GHz or faster with RAM: 1 gigabyte (GB) (32-bit) or 2 GB (64-bit)
- Skyward recommends using a PostScript printer with Adobe Acrobat Reader 64 Bit loaded on the client
- Skyward does not support beta versions of Operating Systems or Web Browsers.
- All system requirements are subject to change based on the product version.

Minimum Requirements for
SMS 2.0 Web Based Applications

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Minimum Web Browser Requirements for the Student Management Suite and School Business Suite Web-Based Applications (Includes Family/Student/Employee Access portal requirements).

Operating System	Supported List
Windows Workstation Browsers	
Windows 8.1 / 10 / 11	Chrome (current version[1]) Edge (current version[1,2]) Firefox (current version[1])
Windows Server Browsers	
Windows Server 2012 R2 / 2016 / 2019 / 2022	Chrome (current version[1]) Edge (current version[1,2]) Firefox (current version[1])
Mac Browsers	
Mac OS X 10.9 through Mac OS X 12	Chrome (current version[1]) Edge (current version[1,2]) Firefox (current version[1]) Safari (current version[1])
Chrome OS Browsers	
Chrome OS (current version[1])	Chrome (current version[1])
Microsoft Office	
Windows & Mac	Office 2016 – Office 2021/365

[1]*Chrome OS, Chrome browser, Microsoft Edge (Chromium-based), Firefox, and Safari are on aggressive release schedules and therefore the most current version is not explicitly listed.*

[2] *Microsoft will be retiring the original Edge browser, Skyward will no longer support this browser as Microsoft discontinues their support. Microsoft Edge (Chromium-based) current version will remain as supported.*

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The **Skyward Mobile App** is available for installation on any Apple iOS, or Google Android-based device. To use the Mobile App simply install the App, choose your district, and start using it!

Feature	Benefits
Access through your mobile device	The free app is available to download through the Apple App Store, Google Play, or Amazon Appstore. Works with your iPad, iPod Touch, or iPhone Works with your Android mobile devices Saves your login and password for fast, easy access protected by a fingerprint or PIN.
Mobile access to your Skyward Student Data	Have immediate access to a student's emergency medical information View a student's picture, schedule, attendance, or general information
Mobile access to your Business and HR Data	See all your accounts, requisitions, POs, insurance information, and paychecks
Mobile access for all users	Parents, students, teachers, counselors, principals, and business office staff - all users can be given access to Skyward Mobile Access.
Access to all your Skyward modules	Have access to student, business, human resources, My Print Queue, and Family Access software as well as your product set up so you can view reports that are in your queue

SMS 2.0 Mobile Web allows access on almost any web-enabled device using the device's web browser. To use the SMS Mobile Web just point your device's web browser at your Skyward URL and start using it!

Feature	Benefits
Access through your mobile device	Compatible with most mobile devices, including iOS, Android, and Windows Mobile. Works with smartphones and tablet devices.
Mobile access to your Skyward student data	When seconds count, have immediate access to a student's emergency medical information View a student's picture, schedule, attendance, or general information
Mobile access to your finance and human resources data	See all your accounts, requisitions, POs, insurance information, and paychecks
Mobile access for all users	Parents, students, teachers, counselors, principals, business office staff - all users can be given access to SMS Mobile
Mobile browser (iOS, Android, Windows)	Utilizes the mobile browser on the Web-Enabled Device
iPhone and iPad	Uses browser (Safari) for easy access No installation or purchase necessary
Access to many of your Skyward modules	Have access to student, business, human resources, My Print Queue, and Family Access software as well as your product set up so you can view reports that are in your queue